



GUESTHOUSE - Via San Michele, 2 – Stresa

email : info@alsanmichele.it - website : www.alsanmichele.it

WELCOME

We wish you a pleasant stay

The reception is open every morning from 8 am to 10 pm

For whatever need you may have call Marisa : + 39 338 98 31 378

If you press the key “SAT” on the remote control of the TV you’ll be able to receive international channels

We ask you to make sure you close the iron gate

We also ask you to respect the need to save an energy consumption of the house by turning off the television and air conditioner when you leave the room.

Many thanks for yours collaboration.

WE REMIND OUR GUESTS OF THE NEED TO REMOVE ONE’S VEHICLE IF PARKED IN PIAZZA CAPUCCI ON THURSDAY EVENING AS THE WEEKLY MARKET IS HOLD ON FRIDAY IN THIS SQUARE



“AL SAN MICHELE” Guesthouse

INTERNAL REGULATION

We are please to welcome you in our “Al San Michele” Guesthouse.

We kindly invite you to take a look at our internal regulation.

The rules to follow include not only those established by law but also those of common sense and mutual respect.

- **ROOM CLEANING**

The owner or authorized staff can enter the rooms, if they are free, for the daily cleaning. If the rooms are not free at the established time, they will not be cleaned. The bedsheets will be changed once a week or on request with a supplement of €. 7.00 at each change.

The bathroom towels will be replaced every 3/4 days. For more frequent changes you will be charged €. 5,00 per person per day.

- **TERMS OF PAYMENT**

The Guesthouse accepts cash, money transfer, credit cards and bancomat. The tourist tax is 1€ per day per person for 15 consecutive days, payable in cash at reception in the morning from 8 am to 10 am.

We add that in case of an earlier departure we cannot offer a reimbursement.

- **CHECK-IN and CHECK-OUT TIMES**

The check-in time is between 15.00 and 24.00.

(If guests arrive before check-in time can temporary leave their luggage in the structure)

We will inform you of how to enter the Guest House alone and how to send us in advance your identity documents or passport for registration according to the current legislation.

In reference to the artt. 13 and 14 of the Regulations UE 2016/679 the information regarding the processing of your personal data, are to be found in the privacy disclaimer visible on our website at the following link : www.alsanmichele.it

Check-out : The rooms must be vacated by 11.00 of the day following the last night of occupation (guests may leave luggage in the structure) .

- **NUMBER OF PERSONS**

It is forbidden to introduce other persons without any valid identity document registered or without the permission of the owner.

- **PROHIBITIONS**

Smoking is absolutely forbidden both in the rooms and in all internal spaces, but is allowed in the courtyard, on the terrace or balconies using the ashtray provided.

It is prohibited to throw the sanitary napkins or anything else that could obstruct the toilet pipes. There are the appropriate trash cans.

It is forbidden to eat meals in the rooms, in the courtyard, on the terrace and on the balconies.

- **GUEST OBLIGATIONS**

The guest is obliged to refund any damage caused to the structure and for the improper use of complementary equipment.

Total silence must be observed from 22.00 to 8.00 and from 14.00 to 16.00. In any case please keep a correct behaviour not to damage the peace of the other guests.

It is compulsory to turn off the lights, TV, air conditioner everytime you leave the room.

- **RECOMMENDATIONS**

Guests should pay attention to their personal belongings as the structure is not responsible for their safeguarding.

Guests are invited to close the iron gate, the front door and to take care of the keys.

Please do not leave the keys inside the lock.

Before departure guests must give back the keys.

Any possible loss of the house keys involves the corresponding charge both for the lock change and the entire set of keys.

Many thanks for your cooperation

MARISA